Real-Time Jobs Intelligence Report





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INTRODUCTION

The data from the Real-Time Jobs Intelligence Report comes from Jobs EQ, a service that provides access to labor market data down to the zip code. This report is a snapshot of the Anchorage job market in 2021.

In this report, readers will find information on the types of jobs, education levels, certificates and hard and soft skills that are more sought-after in Anchorage. Readers will also find which jobs are more prevalent in Anchorage compared to anywhere else in the country with the detailed Job Posting Location Quotient data.

This information helps to inform important business decisions, from tech schools using hard data to determine which certification programs are most crucial, businesses using ad duration periods to identify which jobs are easiest to fill, to prospective employees deciding top certificates in which to invest their time and resources.

The appendix provides additional information to supplement this at-a-glance report. For more information, please reach out to President and CEO Bill Popp and bpopp@aedcweb.com.





Total online job postings

in 2021

27,132 job titles posted

5,698 employers posting jobs

706 different occupations listed

499 different certifications sought





Top 10 openings by occupation

Most common job listings

- 1. Registered Nurses
- Retail Salespersons
- 3. Stockers and Order Fillers
- 4. Social and Human Service Assistants
- 5. Secretaries and Administrative Assistants (except legal, medical and executive)
- 6. Medical Secretaries and Administrative Assistants
- 7. Customer Service Representatives
- 8. Medical and Health Services Managers
- 9. First-Line Supervisors of Retail Sales Workers
- 10. Computer User Support Specialists

For complete list, see Appendix A, page 14





Top 10 employers in Anchorage

Employers with the highest number of job openings

- Providence Health & Services
- Alaska Native Tribal Health Consortium
- 3. Humana
- 4. Anchorage School District
- State of Alaska
- 6. HCA
- 7. Southcentral Foundation
- Municipality of Anchorage
- 9. Alaska Executive Search, Inc.
- 10. Alaska USA Federal Credit Union





Top 10 sought-after certificates

Most frequently requested certificates in job postings

- Basic Life Support (BLS)
- 2. Driver's License
- Registered Nurse (RN)
- Advanced Cardiac Life Support Certification (ACLS)
- Certification in Cardiopulmonary Resuscitation (CPR) 5.
- First Aid Certification
- Certified Nursing Assistant (CNA)
- Pediatric Advanced Life Support (PALS)
- Secret Clearance
- 10. Commercial Driver's License (CDL)

For complete list, see Appendix C, page 18





Top 10 sought-after hard skills

Most frequently requested hard skills in job postings

- Microsoft Excel
- 2. Microsoft Office
- 3. Ability to lift 41-50 lbs
- 4. Personal Computers (PC)
- 5. Microsoft Outlook
- Microsoft Word
- 7. Health / Wellness
- 8. Ability to lift 51-100 lbs
- 9. English
- 10. Teaching / Training, Job

For complete list see Appendix D. page 20





Top 10 sought-after soft skills

Most frequently requested soft skills in job postings

- Communication (verbal and written)
- Cooperative / Team Player
- Customer Service
- Self-motivated / Ability to Work Independently / Self-leadership
- 5. Organization
- Detail Oriented / Meticulous
- Supervision / Management
- Accountable / Responsible / Reliable / Dependable / Trustworthy
- Adaptability / Flexibility / Tolerance of Change and Uncertainty
- 10. Interpersonal Relationships / Maintain Relationships





Top 10 openings by job titles

- 1. Administrative Assistant
- 2. Customer Service Representative
- Registered Nurse
- 4. Receptionist
- 5. Team Member
- 6. Delivery Driver
- 7. Pharmacy Technician
- 8. Crew Member
- 9. Housekeeper
- 10. Customer Service Associate

For complete list, see Appendix F, page 24



What levels of education do Anchorage employers look for?

Number of total ad postings by minimum education requirements

13,958 High School Diploma or Equivalent

> 7,663 Bachelor's degree

> > 2,126

Associate's Degree

1,220

Master's Degree

Doctoral or professional degree

22,701

Unspecified/other

Educational programs appearing in the most job ads

- 1. Nursing
- Business
- 3. Computer Science
- 4. Business Administration
- 5. Accounting
- 6. Psychology
- Social Work
- 8. Engineering
- 9. Finance
- 10. Human Services



Top 10 positions by location quotient

This metric reveals how a given occupation in a certain region compares to that occupation on the national level. An LQ greater than, less than, or equal to 1.0 represents an occupation whose jobs are locally more than, less than, or equally prevalent to the national average, respectively. These top 10 positions are far more sought-after in Anchorage than anywhere else in the nation.

- Computer User Support Specialists (2.07)
- Secretaries and Administrative Assistants, Except Legal, Medical and Executive (2.02)
- Registered Nurses (1.78)
- Securities, Commodities, and Financial Servicing Sales Agents (1.75)
- Bookkeeping, Accounting and Auditing Clerks (1.74)
- Nursing Assistants (1.72)
- Management Analysts (1.68)
- Customer Service Representatives (1.64)
- Software Developers (1.56)
- 10. Licensed Practical and Vocational Nurses (1.52)





Data Notes

Job ads data are online job posts from the Real-Time Intelligence (RTI) data set, produced wholly by Chmura and gleaned from over 40,000 websites.

Data are updated daily and are subject to revision. Data from the last three days typically have reduced volume while incoming data are processed. Since many extraneous factors can affect volume of online job postings, time-series data can be volatile and should be used with caution.

All ad counts represent deduplicated figures. It is not always possible to conclusively identify duplicate ads with the information provided. Characteristics that impact this determination are the wording of the ads, volume of information provided, the timing of the ads, and the sites where the ads appear. Roughly two-thirds or more of ad volume is removed through this process.

Data reflect ads meeting user query specifications and include any Zip Code Tabulation Area (ZCTA) in or intersecting with the region(s) being queried.

RTI wages are extracted from job postings as given and are analyzed and converted into hourly or annual formats. When wages provided are hourly, the conversion to annual wages assumes full-time, year-long employment. When a wage is given as a range, a single wage is selected within that range based upon our analysis of the "most likely" wage given those circumstances. Displayed wages in RTI may not include commissions or overtime, depending upon how the source ads present those wages. After all analysis and cleaning, roughly 12% of all job postings provide a usable wage.

Approximately 4% of jobs are omitted from the RTI duration data due to quality reasons. For example, ads open for an inordinately long period—indicating that it is likely being left up not for one, but for multiple openings—are excluded from the duration data. These ads are also excluded from the count of "Ads Closed".

An "active" ad refers to an online job posting that was still posted online when Chmura's web crawler last viewed that page, which typically occurs daily or every day and a half. An ad is considered "closed" if Chmura's web crawler no longer sees the ad listed or if the ad is specifically designated on the site as no longer being active.

We make every attempt to catch all of the significant job-posting websites across the United States, but we cannot guarantee complete, 100% coverage. If you have any questions about a particular website, please do not hesitate to ask.

About This Report

This report and all data herein were produced by JobsEQ®, a product of Chmura Economics & Analytics. The information contained herein was obtained from sources we believe to be reliable. However, we cannot guarantee its accuracy and completeness.





Appendix A - Occupations in Anchorage

Occupations

						Active		
soc	Occupation	Median Duration	Ads Closed	Median Wage	IPI O	Job Ads		
	Registered Nurses	30		\$85,288				
	Retail Salespersons	42	1,368					
	Stockers and Order Fillers	48	1,081					
	Social and Human Service Assistants	45	924	\$40,700				
43-6014.00	Secretaries and Administrative Assistants Exce		828	\$36,461			_	
43-6013.00	Medical Secretaries and Administrative	30	742	\$36,706	0.95	857		
43-4051.00	Customer Service Representatives	48	671	\$32,991	1.64	839		
11-9111.00	Medical and Health Services Managers	31	642	\$55,000	1.16	784		
15-1232.00	Computer User Support Specialists	41	620	\$42,548	2.07	781		
41-1011.00	First-Line Supervisors of Retail Sales Workers	49	511	\$34,691	0.92	721		
49-9071.00	Maintenance and Repair Workers, General	48	513	\$40,116	1.06	697		
13-2011.00	Accountants and Auditors	48	459	\$63,310	1.48	592		
35-1012.00	First-Line Supervisors of Food Preparation and Serving Workers	49	415	\$34,748	0.99	548		
15-1244.00	Network and Computer Systems Administrator	rs 32	423	\$65,146	1.35	534		
35-3023.00	Fast Food and Counter Workers	52	381	\$26,656	0.84	526		
37-2011.00	Janitors and Cleaners, Except Maids and Housekeeping Cleaners	51	355	\$29,487	1.01	510		
31-1131.00	Nursing Assistants	28	403	\$36,834	1.72	503		
41-3091.00	Sales Representatives of Services, Except Advertising, Insurance, Financial Services, and Travel	48	389	\$50,000	1.37	493		
13-1071.00	Human Resources Specialists	42	360	\$45,365	1.39	461		
41-3031.00	Securities, Commodities, and Financial Services Sales Agents	48	318	\$44,693	1.75	417		
43-3031.00	Bookkeeping, Accounting, and Auditing Clerks	48	322	\$43,068	1.74	410		
13-1199.00	Business Operations Specialists, All Other	31	339	\$66,256	1.24	408		
13-1111.00	Management Analysts	29	322	\$62,800	1.68	393		
31-9092.00	Medical Assistants	49	288	\$38,083	0.77	350		
53-7062.00	Laborers and Freight, Stock, and Material Movers, Hand	48	251	\$34,320	0.85	342		











Appendix A - Occupations in Anchorage

Occupations

						Active
505	Occupation	Median	Ads	Median	IDI C	Job
soc	Occupation	Duration		Wage		Ads
3-9032.00	Security Guards	31	227	\$31,934	1.06	342
13-1011.00	First-Line Supervisors of Office and Administrative Support Workers	48	261	\$50,898	1.21	333
3-3031.00	Driver/Sales Workers	48	232	\$33,280	1.10	324
1-9041.00	Architectural and Engineering Managers	31	221	\$89,398	1.04	277
3-3033.00	Light Truck Drivers	50	210	\$32,485	0.93	275
7-2012.00	Maids and Housekeeping Cleaners	49	220	\$27,040	1.10	275
5-1252.00	Software Developers	30	218	\$118,588	1.56	273
1-2011.00	Cashiers	22	197	\$26,697	1.27	260
3-4171.00	Receptionists and Information Clerks	51	206	\$31,827	1.18	249
1-1122.00	Personal Care Aides	48	192	\$31,078	1.15	230
35-2014.00	Cooks, Restaurant	53	157	\$27,774	0.71	222
1-3031.00	Financial Managers	32	163	\$84,900	0.83	209
9-2052.00	Pharmacy Technicians	48	162	\$42,723	1.43	204
L-1021.00	General and Operations Managers	41	142	\$51,000	0.91	189
9-3023.00	Automotive Service Technicians and Mechanics	51	156	\$43,314	0.85	186
5-1212.00	Information Security Analysts	48	157	\$69,410	1.52	186
5-1299.08	Computer Systems Engineers/Architects	44	143	\$91,090	0.77	174
1-2022.00	Sales Managers	51	137	\$66,400	1.37	173
3-3032.00	Heavy and Tractor-Trailer Truck Drivers	36	120	\$52,978	0.23	167
.1-2021.00	Marketing Managers	41	121	\$52,000	0.71	161
9-2061.00	Licensed Practical and Licensed Vocational Nurses	25	102	\$41,600	1.52	142
5-2021.00	Food Preparation Workers	48	102	\$27,407	0.35	137
51-1011.00	First-Line Supervisors of Production and Operating Workers	44	88	\$50,531	1.22	128









Appendix B - Openings by Employer

Employers

	,				
		Median	Ads	Median	Active Job
Employer Name		Duration		Wage	Ads
Providence Health & Services		31	1,798	n/a	2,151
Alaska Native Tribal Health Consortium		17	1,486	\$80,440	1,630
Humana		28	1,059	n/a	1,240
Not Available		32	99	\$41,118	1,238
Anchorage School District		40	492	\$33,280	713
State of Alaska		48	457	\$48,526	545
HCA		32	415	n/a	434
Municipality of Anchorage		15	287	\$58,624	396
Department of the Air Force		13	369	\$45,808	387
Alaska Executive Search, Inc.		32	326	\$41,600	362
Providence		48	76	n/a	357
Alaska USA Federal Credit Union		49	291	\$71,848	339
Southcentral Foundation		48	256	\$44,470	338
LOWES		14	304	\$31,384	320
Army and Air Force Exchange Service (AAFES)		9	304	\$26,468	310
Alaska Teacher Placement		28	218	\$33,280	286
KROGER		181	264	n/a	285
University of Alaska		51	232	\$40,227	283
KPMG		14	234	n/a	268
GCI Communication		38	145	n/a	257
Cook Inlet Tribal Council		44	197	n/a	256
The Alaska Club		63	186	\$26,000	242
Ascensus		47	199	n/a	236
Department of the Interior		14	210	\$76,758	211
PAREXEL		13	185	n/a	208
Care.com		24	185	n/a	202
Mommy Jobs Online		46	149	\$35,360	187
Department of Veterans Affairs		20	181	\$67,365	181
пис		97	120	n/2	170







Appendix B - Openings by Employer

Employers

	Median	Ads	Median	Active Job
Employer Name	Duration	Closed	Wage	Ads
Opti Staffing	76	166	\$37,807	178
University of Alaska System	58	87	\$23,920	144
Bass Pro Shop	30	140	n/a	142
Albertsons Companies	79	102	\$28,080	130
Lithia Motors	26	124	n/a	127
Department of the Army	13	116	\$74,589	124
Fedex	14	88	\$37,461	124
OrthoAlaska	36	95	\$39,276	119
Best Buy	18	107	n/a	116
Builders FirstSource	33	87	n/a	116
Walgreens	53	94	n/a	116
ASRC Federal	27	95	n/a	106
Kendall Auto Group	74	58	\$29,854	103
ASRC	30	89	n/a	96
O'Reilly Auto Parts	78	53	n/a	95
Instacart Shoppers	26	86	n/a	93
Conduent	49	86	\$33,509	90
First National Bank Alaska	48	33	\$41,080	87
Procare Therapy	120	78	n/a	85
Carrs	61	82	\$23,584	84
H&R BLOCK	168	37	n/a	84









Appendix C - Openings by Certifications

Certifications

				Active
Certificate Name	Median Duration	Ads Closed	Median Wage	Job Ads
Basic Life Support (BLS)	31	1,799	\$56,930	2,283
Oriver's License	48	1,353	\$37,440	1,604
egistered Nurse (RN)	31	1,041	\$85,923	1,316
dvanced Cardiac Life Support Certification (ACLS)	28	541	\$87,027	708
Certification in Cardiopulmonary Resuscitation (CPR)	49	452	\$33,280	583
Certified Nursing Assistant (CNA)	30	384	\$31,139	444
First Aid Certification	48	337	\$33,280	440
Pediatric Advanced Life Support (PALS)	30	267	\$82,534	368
ecret Clearance	17	269	\$69,636	295
Commercial Driver's License (CDL)	37	194	\$45,216	245
Certified Public Accountant (CPA)	35	153	\$75,000	198
Medical Assistant Certification (MA)	48	172	\$38,908	195
roject Management Professional (PMP)	33	148	\$85,800	173
icensed Clinical Social Worker (LCSW)	36	130	\$65,600	163
ne American Registry of Radiologic Technologists (ARRT) ertification	25	118	\$68,640	150
censed Practical Nurse (LPN)	27	120	\$39,286	143
eonatal Resuscitation Program (NRP)	33	110	\$106,080	137
censed Professional Counselor (LPC)	47	92	\$70,720	119
ledical Technologist (MT)	21	108	\$53,025	119
ertified Information Systems Security Professional (CISSP)	45	80	\$104,000	91
mergency Medical Technician (EMT)	46	68	\$37,440	91
ational Phlebotomy Association Certified Phlebotomist	25	72	\$32,913	88
rofessional in Human Resources (PHR)	45	76	\$47,340	86
rauma Nursing Core Course (TNCC)	17	42	\$91,520	77
lass A Commercial Driver's License (CDL-A)	48	56	\$43,619	73
Certified Information Systems Auditor (CISA)	29	59	\$104,000	65
Advanced Trauma Life Support (ATLS)	41	53	\$35,828	64
ingineer in Training (EIT)	17	53	\$79,748	64









Appendix C - Openings by Certifications

Certificate Name	Median Duration	Ads Closed	Median Wage	Job Ads
Certified Professional Coder (CPC)	30	49	\$39,783	63
Certified Clinical Medical Assistant (NHA)	48	53	\$38,908	61
Cisco Certified Network Associate (CCNA)	48	47	\$48,129	61
Child Development Associate (CDA)	53	50	\$31,200	57
Certified Pharmacy Technician (CPT)	70	48	\$42,723	56
Medical Laboratory Technician (MLT)	18	52	\$50,160	56
Society for Human Resource Management Certified Professional (SHRM-CP)	45	46	\$52,249	54
Class B Commercial Driver's License (CDL-B)	48	39	\$54,501	53
Critical Care Registered Nurse (CCRN)	30	43	n/a	53
Emergency Nursing Pediatric Course (ENPC)	37	19	\$91,520	52
Registered Respiratory Therapist (RRT)	24	34	\$50,089	45
Senior Professional in Human Resources (SPHR)	41	41	\$58,120	45
HAZMAT	50	38	\$53,955	44
Basic Cardiac Life Support Certification (BCLS Certification)	20	31	\$35,116	42
Forklift Certified	50	39	\$33,280	42
Certified Coding Specialist (CCS)	26	33	\$37,440	40
CompTIA Security+ CE (Continuing Education) Certification	48	35	\$88,566	39
Cisco Certified Network Professional (CCNP)	48	28	\$58,560	37
Microsoft Certified Solutions Expert (MCSE)	21	35	n/a	36
Registered Health Information Technician (RHIT)	48	29	\$41,206	36
Certified Six Sigma Yellow Belt	98	17	n/a	34
Licensed Master Social Worker (LMSW)	25	29	\$81,120	33









Appendix D - Openings by Hard Skills

Hard Skills

ficrosoft Excel		Median	Ads	Median	Active Job	
ticrosoft Office	Skill Name		Closed			
resonal Computers (PC)	Microsoft Excel	48	3,617	\$41,600	4,417	
bility to Lift 41-50 lbs. 40 1,820 \$31,934 2,206 Microsoft Outlook 48 1,704 \$41,600 2,068 Microsoft Word 48 1,480 \$39,872 1,848 malth/Wellness 28 1,489 \$55,700 1,814 malth/Wellness 18 1,299 \$33,280 1,708 bility to Lift 51-100 lbs. 48 1,301 \$35,325 1,638 malthity to Lift 51-100 lbs. 48 1,301 \$35,325 1,638 malthity to Lift 51-100 lbs. 48 1,192 \$43,436 1,464 malthity to Lift 21-30 lbs. 36 881 \$33,280 1,090 malthity to Lift 21-30 lbs. 36 881 \$33,280 1,090 malthity to Lift 21-30 lbs. 36 881 \$33,280 1,090 malthity to Lift 21-30 lbs. 36 881 \$33,280 1,090 malthity to Lift 21-30 lbs. 36 881 \$33,280 1,090 malthity to Lift 21-30 lbs. 36 881 \$33,280 1,090 malthity to Lift 21-30 lbs. 36 881 \$33,280 1,090 malthity to Lift 21-30 lbs. 36 881 \$33,280 1,090 malthity to Lift 21-30 lbs. 37 89,29,304 1,074 malthity to Lift 21-30 lbs. 38 89, \$37,440 1,104 malthity to Lift 21-30 lbs. 39 82,304 1,074 malthity to Lift 21-30 lbs. 30 881 \$33,280 1,090 malthity to Lift 21-30 lbs. 30 881 \$33,280 7,080 malthity to Lift 21-30 lbs. 30 605 \$33,259 711 malthity to Lift 31-40 lbs. momputer Programming/Coding 48 411 \$31,854 573	Microsoft Office	48	3,398	\$39,520	4,141	
Microsoft Outlook 48 1,704 \$41,600 2,068 Microsoft Word 48 1,480 \$39,872 1,848 Microsoft Word 48 1,480 \$39,872 1,848 Microsoft Word 48 1,480 \$55,700 1,814 Microsoft Word 58 1,299 \$33,280 1,708 Millity to Lift 51-100 lbs. 48 1,301 \$35,325 1,638 Microsoft PowerPoint 49 1,192 \$43,436 1,464 Microsoft PowerPoint 49 1,192 \$43,436 1,464 Microsoft PowerPoint 49 1,042 \$36,461 1,331 Microsoft 49 1,042 \$36,461 1,331 Microsoft PowerPoint 49 1,042 Micro	Personal Computers (PC)	21	2,033	\$39,276	2,345	
Hicrosoft Word 48 1,480 \$39,872 1,848	Ability to Lift 41-50 lbs.	40	1,820	\$31,934	2,206	
lealth/Wellness 28 1,489 \$55,700 1,814 1,918 1,919 \$33,280 1,708 1,918 1,919 \$33,280 1,708 1,918 1,919 \$33,280 1,708 1,918 1,919 \$33,280 1,708 1,918 1,919 \$33,280 1,638 1,919 \$33,280 1,638 1,919 \$34,345 1,464 1,919 \$43,436 1,464 1,919 \$43,436 1,464 1,919 \$48 1,042 \$36,461 1,331 1,919 \$48 1,042 \$	Microsoft Outlook	48	1,704	\$41,600	2,068	
Inglish 38 1,299 \$33,280 1,708 1,708	Microsoft Word	48	1,480	\$39,872	1,848	
bility to Lift 51-100 lbs. 48 1,301 \$35,325 1,638 eaching/Training, Job 17 1,439 \$67,212 1,636 dicrosoft PowerPoint 44 1,192 \$43,436 1,464 eyboarding/Typing 48 1,042 \$36,461 1,331 ales 48 890 \$37,440 1,104 bility to Lift 21-30 lbs. 36 881 \$33,280 1,090 ash Handling 50 803 \$29,304 1,074 dursing 31 829 \$72,800 1,063 dedical Terminology 21 920 \$39,276 1,008 Vord Processing 48 739 \$34,111 972 etail Sales 48 762 \$27,210 950 dathematics 36 752 \$48,972 922 dathematics 36 752 \$48,972 922 dathematics 36 752 \$48,972 922 dome Health Care 31 691 \$32,516 808 bility to Lift 11-20 lbs. 48 552 \$33,280 736 bility to Lift 31-40 lbs. 30 605 \$33,259 711 cresentation 32 539 \$52,888 651 computer Programming/Coding 30 516 \$62,266 636 detechandising 48 411 \$31,854 573	Health/Wellness	28	1,489	\$55,700	1,814	
teaching/Training, Job 17 1,439 \$67,212 1,636 1,	English	38	1,299	\$33,280	1,708	
Additional Registration of the seyboarding/Typing and seyboarding/Typing/Ty	Ability to Lift 51-100 lbs.	48	1,301	\$35,325	1,638	
eyboarding/Typing 48 1,042 \$36,461 1,331	Teaching/Training, Job	17	1,439	\$67,212	1,636	
Ales 48 890 \$37,440 1,104 bility to Lift 21-30 lbs. 36 881 \$33,280 1,090 ash Handling 50 803 \$29,304 1,074 attrixing 31 829 \$72,800 1,063 attrixing 31 829 \$39,276 1,008 attrixing 32 \$39,276 1,008 attrixing 33 \$34,111 972 attrixing 34 762 \$27,210 950 attrixing 36 752 \$48,972 922 attrixing 36 752 \$48,972 922 attrixing 36 752 \$48,972 922 attrixing 37 \$644 \$58,796 827 attrixing 37 \$644 \$58,796 827 attrixing 38 \$654 \$655 \$33,280 736 attrixing 38 \$655 \$33,280 736 attrixing 38 \$655 \$33,259 711 attrixing 38 \$655 \$33,259 711 attrixing 39 \$52,888 651 attrixing 30 \$16 \$62,266 636 attrixing 30 \$16 \$16 \$16 \$16 \$16 \$16 \$16 \$16 \$16 \$16	Microsoft PowerPoint	44	1,192	\$43,436	1,464	
bility to Lift 21-30 lbs. 36 881 \$33,280 1,090 ash Handling 50 803 \$29,304 1,074 lursing 31 829 \$72,800 1,063 Medical Terminology 21 920 \$39,276 1,008 Vord Processing 48 739 \$34,111 972 etail Sales 48 762 \$27,210 950 Mathematics 36 752 \$48,972 922 inance 35 644 \$58,796 827 lome Health Care 31 691 \$32,516 808 bility to Lift 11-20 lbs. eaching/Training, School 46 552 \$33,280 736 bility to Lift 31-40 lbs. 78 30 605 \$33,259 711 resentation 32 539 \$52,888 651 omputer Programming/Coding Merchandising 48 411 \$31,854 573	Keyboarding/Typing	48	1,042	\$36,461	1,331	
ash Handling 50 803 \$29,304 1,074 dursing 31 829 \$72,800 1,063 Medical Terminology 21 920 \$39,276 1,008 Vord Processing 48 739 \$34,111 972 etail Sales 48 762 \$27,210 950 Mathematics 36 752 \$48,972 922 sinance 35 644 \$58,796 827 some Health Care 31 691 \$32,516 808 bility to Lift 11-20 lbs. 19 665 \$41,600 783 eaching/Training, School 46 552 \$33,259 711 resentation 32 539 \$52,888 651 computer Programming/Coding 30 516 \$62,266 636 Merchandising 48 411 \$31,854 573	Sales	48	890	\$37,440	1,104	
Addical Terminology 21 920 \$39,276 1,008 20	Ability to Lift 21-30 lbs.	36	881	\$33,280	1,090	
Medical Terminology 21 920 \$39,276 1,008 Word Processing 48 739 \$34,111 972 etail Sales 48 762 \$27,210 950 Mathematics 36 752 \$48,972 922 Inance 35 644 \$58,796 827 Iome Health Care 31 691 \$32,516 808 bility to Lift 11-20 lbs. 19 665 \$41,600 783 eaching/Training, School 46 552 \$33,280 736 bility to Lift 31-40 lbs. 30 605 \$33,259 711 resentation 32 539 \$52,888 651 omputer Programming/Coding 30 516 \$62,266 636 Merchandising 48 411 \$31,854 573	Cash Handling	50	803	\$29,304	1,074	
Vord Processing 48 739 \$34,111 972 etail Sales 48 762 \$27,210 950 Mathematics 36 752 \$48,972 922 inance 35 644 \$58,796 827 iome Health Care 31 691 \$32,516 808 billity to Lift 11-20 lbs. 19 665 \$41,600 783 eaching/Training, School 46 552 \$33,280 736 billity to Lift 31-40 lbs. 30 605 \$33,259 711 resentation 32 539 \$52,888 651 omputer Programming/Coding 30 516 \$62,266 636 Merchandising 48 411 \$31,854 573	Nursing	31	829	\$72,800	1,063	
tetail Sales 48 762 \$27,210 950 48thematics 36 752 \$48,972 922 51 752 548,972 922 51 753 548 575 548,972 922 51 753 548 575 548,972 922 51 753 548 575 575 575 575 575 575 575 575 575 57	Medical Terminology	21	920	\$39,276	1,008	
Mathematics 36 752 \$48,972 922 Inance 35 644 \$58,796 827 Iome Health Care 31 691 \$32,516 808 Ibility to Lift 11-20 lbs. 19 665 \$41,600 783 Ieaching/Training, School 46 552 \$33,280 736 Ibility to Lift 31-40 lbs. 30 605 \$33,259 711 Irresentation 32 539 \$52,888 651 Image: All computer Programming/Coding 30 516 \$62,266 636 Merchandising 48 411 \$31,854 573	Word Processing	48	739	\$34,111	972	
inance 35 644 \$58,796 827	Retail Sales	48	762	\$27,210	950	
bility to Lift 11-20 lbs. 19 665 \$41,600 783 eaching/Training, School 46 552 \$33,280 736 bility to Lift 31-40 lbs. 30 605 \$33,259 711 resentation 32 539 \$52,888 651 computer Programming/Coding 30 516 \$62,266 636 derchandising 48 411 \$31,854 573	Mathematics	36	752	\$48,972	922	
bility to Lift 11-20 lbs. 19 665 \$41,600 783 eaching/Training, School 46 552 \$33,280 736 bility to Lift 31-40 lbs. 30 605 \$33,259 711 eresentation 32 539 \$52,888 651 emputer Programming/Coding 30 516 \$62,266 636 erechandising 48 411 \$31,854 573	Finance	35	644	\$58,796	827	
eaching/Training, School 46 552 \$33,280 736	Home Health Care	31	691	\$32,516	808	
bility to Lift 31-40 lbs. 30 605 \$33,259 711 resentation 32 539 \$52,888 651 omputer Programming/Coding 30 516 \$62,266 636 reschandising 48 411 \$31,854 573	Ability to Lift 11-20 lbs.	19	665	\$41,600	783	
resentation 32 539 \$52,888 651 omputer Programming/Coding 30 516 \$62,266 636 omputer Programming 48 411 \$31,854 573	Teaching/Training, School	46	552	\$33,280	736	
omputer Programming/Coding 30 516 \$62,266 636 Merchandising 48 411 \$31,854 573	Ability to Lift 31-40 lbs.	30	605	\$33,259	711	
Merchandising 48 411 \$31,854 573	Presentation	32	539	\$52,888	651	
	Computer Programming/Coding	30	516	\$62,266	636	
elecommunications 33 408 \$62,400 564	Merchandising	48	411	\$31,854	573	
	Telecommunications	33	408	\$62,400	564	







Appendix D - Openings by Hard Skills

Certifications

Certificate Name	Median Duration	Ads Closed	Median Wage	Active Job Ads
Certified Professional Coder (CPC)	30	49	\$39,783	63
Certified Clinical Medical Assistant (NHA)	48	53	\$38,908	61
Cisco Certified Network Associate (CCNA)	48	47	\$48,129	61
Child Development Associate (CDA)	53	50	\$31,200	57
Certified Pharmacy Technician (CPT)	70	48	\$42,723	56
Medical Laboratory Technician (MLT)	18	52	\$50,160	56
Society for Human Resource Management Certified Professional (SHRM-CP)	45	46	\$52,249	54
Class B Commercial Driver's License (CDL-B)	48	39	\$54,501	53
Critical Care Registered Nurse (CCRN)	30	43	n/a	53
Emergency Nursing Pediatric Course (ENPC)	37	19	\$91,520	52
Registered Respiratory Therapist (RRT)	24	34	\$50,089	45
Senior Professional in Human Resources (SPHR)	41	41	\$58,120	45
HAZMAT	50	38	\$53,955	44
Basic Cardiac Life Support Certification (BCLS Certification)	20	31	\$35,116	42
Forklift Certified	50	39	\$33,280	42
Certified Coding Specialist (CCS)	26	33	\$37,440	40
CompTIA Security+ CE (Continuing Education) Certification	48	35	\$88,566	39
Cisco Certified Network Professional (CCNP)	48	28	\$58,560	37
Microsoft Certified Solutions Expert (MCSE)	21	35	n/a	36
Registered Health Information Technician (RHIT)	48	29	\$41,206	36
Certified Six Sigma Yellow Belt	98	17	n/a	34
Licensed Master Social Worker (LMSW)	25	29	\$81,120	33







Appendix E- Openings by Soft Skills

Soft Skills

Skill Name	Median Duration	Ads Closed	Median Wage	Active Job Ads	
Communication (Verbal and written skills)	45	16,008	\$38,713	19,988	
Cooperative/Team Player	40	8,778	\$39,798	11,120	
Customer Service	48	8,280	\$34,722	10,426	
Self-Motivated/Ability to Work Independently/Self Leadership	48	5,560	\$37,512	7,093	
Organization	48	5,066	\$38,905	6,337	
Detail Oriented/Meticulous	48	4,592	\$37,493	5,611	
Supervision/Management	36	4,301	\$42,489	5,290	
Accountable/Responsible/Reliable/Dependable/Trustworthy	36	4,050	\$40,259	4,942	
Adaptability/Flexibility/Tolerance of Change and Uncertainty	48	3,801	\$39,468	4,775	
Interpersonal Relationships/Maintain Relationships	40	3,445	\$42,781	4,324	
Problem Solving	47	3,438	\$41,600	4,224	
Ability to Work in a Fast Paced Environment	50	2,760	\$34,748	3,545	
Prioritize	48	2,534	\$39,276	3,095	
Good Judgment	41	2,280	\$45,836	2,815	
Multi-Task	48	2,175	\$35,360	2,676	
Analytical	37	2,173	\$55,172	2,633	
Confidentiality/Information Sensitivity	48	2,005	\$34,121	2,527	
Punctual	49	1,681	\$35,360	2,240	
Time Management/Time Utilization	48	1,693	\$37,440	2,156	
Listening	39	1,635	\$36,665	2,097	
Project Management	33	1,673	\$65,998	2,067	
Enthusiastic/Energetic	50	1,575	\$34,014	2,044	
Work Ethic/Hard Working	48	1,490	\$33,280	1,936	
Initiative	36	1,513	\$41,600	1,889	
Leadership	43	1,477	\$43,680	1,880	
Clerical	31	1,290	\$36,034	1,608	
Decision Making/Decisiveness	33	1,207	\$53,480	1,465	
Critical Thinking	33	1,147	\$47,596	1,416	
Coachable/Willingness to Learn	48	1,022	\$34,111	1,359	







Appendix E- Openings by Soft Skills

Soft Skills

Skill Name	Median Duration	Ads Closed	Median Wage	Active Job Ads
Negotiation	32	1,020	\$70,540	1,284
Optimism/Positive Attitude	49	950	\$33,280	1,284
Dispute Resolution/Conflict Resolution/Diplomacy/Problem Resolution	42	855	\$50,002	1,099
Integrity/Honesty	51	848	\$44,439	1,023
Coaching/Mentoring	34	766	\$48,942	952
Self Confidence	45	636	\$33,280	904
Outgoing/Extrovert/People Person	53	616	\$34,930	817
Manual Dexterity	49	604	\$41,759	786
Reasoning	43	586	\$50,452	744
Grammar	42	497	\$42,120	610
Empathy	37	430	\$47,840	550
Troubleshooting	47	388	\$50,069	496
Competitiveness	14	389	\$72,545	456
Motivational	30	369	\$43,000	455
Telephone Etiquette	48	363	\$33,280	450
Customer Focused	48	331	\$38,297	439
Common Sense	48	331	\$33,280	429
Efficiency	48	327	\$38,018	412
Quick Learner	48	331	\$35,789	411
Interviewing	40	308	\$50,828	370
Goal Oriented	48	254	\$45,760	327









Appendix F - Openings by Job Titles

Job Titles

	Median	Ads	Median	Active Job	
Job Title	Duration	Closed	Wage	Ads	
ADMINISTRATIVE ASSISTANT	49	136	\$34,137	163	
Customer Service Representative	50	78	\$27,774	99	
Registered Nurse	91	26	\$114,400	92	
Receptionist	50	57	\$31,567	68	
Delivery Driver	51	44	\$33,770	60	
Team Member	53	44	\$26,184	60	
Housekeeper	49	46	\$26,734	54	
Warehouse Associate	53	45	\$31,934	54	
Pharmacy Technician	86	43	\$37,440	49	
Full Service Shopper (Car Required)	16	42	n/a	46	
Maintenance Technician	51	38	\$40,988	46	
Cashier	51	29	\$25,756	45	
Sales Associate	51	29	\$26,061	43	
Crew Member	69	33	\$21,507	40	
Customer Service Associate	52	26	\$28,998	40	
Dental Assistant	50	30	\$37,685	37	
Assistant Manager	13	16	\$31,231	36	
Sales Representative	51	26	\$48,743	34	
Retail Sales Associate	63	25	\$27,285	33	
Server	64	24	\$21,901	33	
Cook	50	21	\$31,920	32	
Dishwasher	52	21	\$25,327	31	
Front Desk Receptionist	51	28	\$31,323	31	
Parts Specialist	62	24	\$31,812	30	
CLEANER	56	15	\$29,120	28	
Store Manager	25	15	\$40,000	27	
Shift Lead	62	23	n/a	26	
Contract Specialist	11	23	\$71,720	25	
Respiratory Therapist	18	13	n/a	25	







Appendix F - Openings by Job Titles

Job Titles

				Active
Job Title	Median Duration	Ads Closed	Median Wage	Job Ads
Bartender	67	17	\$25,694	23
Driver	60	15	\$31,346	23
Executive Assistant	51	21	\$48,497	23
General Manager	36	14	\$49,250	23
Laborer	14	20	\$26,934	23
ine Cook	53	15	\$30,420	23
Certified Nursing Assistant - CNA	11	21	n/a	22
ront Desk Agent	69	17	\$27,040	22
anitor	84	15	\$27,071	22
Office Manager	48	18	\$54,602	22
etailer	32	18	\$24,960	21
ot Attendant	41	14	\$25,327	21
Medical Assistant	54	16	\$38,908	21
ffice Assistant	50	17	\$33,403	21
anny Needed For My Children In Anchorage	26	20	n/a	20
ustomer Service Associate - Temporary	39	15	n/a	19
roject Manager	51	12	\$90,860	19
Recreation Assistant	14	17	\$26,199	19
Customer Experience Associate II	24	18	\$33,509	18
Lube Technician	24	16	\$29,854	18
Medical Receptionist	50	17	\$36,951	18











Appendix G - Openings by Education Levels

Education Levels

Minimum Education Level	Median Duration		Median Wage		
High school diploma or equivalent	48	9,858	\$34,240	12,020	
Bachelor's degree	36	5,894	\$58,628	7,094	
Associate's degree	34	1,575	\$45,612	1,898	
Master's degree	33	886	\$64,549	1,068	
Doctoral or professional degree	29	220	\$78,908	275	
Unspecified/other	41	13,554	\$36,147	19,427	







Appendix H - Openings by Programs

Programs

	Median	Ads	Active Median Job		
Program Name	Duration		Wage	Ads	
Nursing	30	1,345	\$80,392	1,595	
Business	31	1,025	\$50,710	1,234	
Computer Science	36	744	\$69,244	938	
Business Administration	36	755	\$63,398	920	
Accounting	48	701	\$60,497	876	
Engineering	29	517	\$77,459	648	
Psychology	48	491	\$53,706	592	
Social Work	48	483	\$55,871	581	
Finance	34	437	\$63,398	552	
Information Technology	44	211	\$89,000	256	
Mathematics	24	207	\$78,908	249	
Human Services	50	197	\$44,335	240	
Marketing	48	177	\$50,700	238	
Counseling	49	174	\$55,474	218	
Biology	23	183	\$79,354	199	
Statistics	21	158	\$65,124	182	
Civil Engineering	30	142	\$85,057	179	
Human Resources	48	149	\$53,498	170	
Education	33	142	\$46,301	168	
Economics	46	120	\$72,634	157	
Health	28	139	\$39,520	157	
Communications	39	118	\$46,551	148	
Public Health	20	130	\$54,246	147	
Technical	48	126	\$57,200	145	
Science	34	119	\$79,748	135	
Public Administration	22	110	\$66,836	134	
Construction Management	35	103	\$89,560	121	
Healthcare Administration	48	105	\$81,400	121	
Pharmacy	34	103	\$113,724	119	







Appendix H - Openings by Programs

Programs

Program Name Duration Closed Wage Ads Management 48 89 \$56,400 118 Electrical Engineering 48 84 \$82,238 117 Electronics 45 79 \$76,960 113 Business Management 34 83 \$60,363 108 Telecommunications 36 63 n/a 100
Electrical Engineering 48 84 \$82,238 117 Electronics 45 79 \$76,960 113 Business Management 34 83 \$60,363 108 Telecommunications 36 63 n/a 100
Electronics 45 79 \$76,960 113 Business Management 34 83 \$60,363 108 Telecommunications 36 63 n/a 100
Business Management 34 83 \$60,363 108 Telecommunications 36 63 n/a 100
Telecommunications 36 63 n/a 100
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Chemistry 16 90 \$77,314 95
Occupational Therapy 54 65 \$50,814 88
Clinical 37 81 \$79,499 87
Journalism 48 67 \$33,820 84
Hospitality Management 20 73 \$36,754 82
Healthcare 30 73 \$44,429 81
Information Systems 24 68 \$69,244 81
Social Science 48 69 \$46,551 81
Environmental Science 48 67 \$49,920 79
Geology 48 61 \$84,258 78
Criminal Justice 37 65 \$46,551 75
Management Information Systems 34 60 \$66,643 75
Physical Therapy 28 54 \$71,093 69
Logistics 29 58 \$52,713 67
Mechanical Engineering 30 48 \$81,120 67
Natural Resource Management 15 62 \$77,314 65









Diamond Investors





































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